

**OBSERVER FORUM REVIEW OF THE RIGHTS  
ALLOCATION PROCESS FOR SMALL-SCALE  
FISHERIES PERMITS**

**MASTER REPORT**

FINAL REPORT  
REVISION 00

**MARCH 2023**

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**forestry, fisheries  
& the environment**

Department:  
Forestry, Fisheries and the Environment  
REPUBLIC OF SOUTH AFRICA



## EXECUTIVE SUMMARY

The below table indicates on a high-level how each part of the process scored for this area. Detailed information for each part of the process can be found in the annexure below.

LOCATION	AREA 53
<b>MOBILISATION COMPLIANCE RATING</b>	56%
<b>DISTRIBUTION COMPLIANCE RATING</b>	100%
<b>CATCH - ALL COMPLIANCE RATING</b>	100%
<b>MOBILISATION FOR RECEIPTING COMPLIANCE RATING</b>	100%
<b>RECEIPTING COMPLIANCE RATING</b>	88%
<b>VERIFICATION COMPLIANCE RATING</b>	92%
<b>AVERAGE COMPLIANCE RATING</b>	89%

Table 1-1: Overview of observation

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## GLOSSARY OF TERMS AND ABBREVIATIONS

CBO	Community Bases Organisation
Comms	Communications
DFFE	Department of Forestry, Fisheries, and the Environment
RoD	Reason of Decision
SP	Service Provider
SSFM	Small-Scale Fisheries Management
SSF	Small Scale Fisheries
SE	Stakeholder Engagement

# 1 INTRODUCTION

This chapter will be presented in the following sections:

- Background
- Purpose of the report
- Structure of the report.

## 1.1 BACKGROUND

In 2016, the former Department of Agriculture, Forestry and Fisheries verified approximately eight thousand four hundred and eighty-eight individuals in fishing communities that expressed interest in small-scale fishery. Thereafter, the Department declared two thousand eight hundred and two individual's small-scale fishers. However, after the announcement of declared small-scale fishers, the Department received several complaints implying that the process followed in the Western Cape was unjust and not transparent. The Minister of Forestry, Fisheries and the Environment, Ms Barbara Creecy ("the Minister"), engaged with various fishing communities and other fisheries stakeholders in the Western Cape to note the challenges faced by fishers and to respond to the concerns raised by the fishers. The fishers showed unhappiness about the entire process in the Western Cape. Subsequently to that, the Department decided to launch an audit on the entire process of verifying and registering fishers in the Western Cape. The findings proved that the process in the Western Cape was ambiguous, unfair, and not transparent and thereby recommended that the Minister should start the process afresh.

The audit report further concluded that the verification criteria used were not in line with the Small-Scale Fisheries Policy, the verification form was ambiguous, the community panel members excluded fishers unfairly and deliberately, officials assessing verification information were not consistent, the service provider did not capture information correctly, and the process followed for the Western Cape (WC) was wholly inadequate and unfair. Furthermore, the audit report concluded that the criteria on the verification form were not clear for fishers to understand. The verification form allowed for inconsistent information and confusion to fishers who were completing the form without assistance. The Criteria (SSF Regulation 4 (1)) were not defined, hence a possibility of ambiguity. In redoing the process, the Department is determined to ensure consistency; hence, the appointment of an observer committee, which will include the recognised Community-Based Organisations (CBOs).

This project involves the observation of the mobilisation, distribution, receipting and verification processes of Small-Scale Fishers in the Western Cape. The purpose of the observer forum is to observe that all processes are adhered to in the manner outlined in the implementation plan. The implementation plan with an additional checklist can be found below.

Delta Built Environment Consultants (Delta BEC) was appointed to ensure the management of the observer committee as well as the documentation, processing and reporting on any documentation that emanates from the observer committee's duties.

## 1.2 PURPOSE OF REPORT

This report aims to give the reader feedback as to how well the Department of Forestry, Fisheries and the Environment did with following the due procedure set out to issue individuals with small-scale fishing permits fairly. The high-level process that was followed is as follows:

- Step 1: Mobilisation
- Step 2: Distribution
- Step 3: Catch-All Distribution
- Step 4: Mobilisation for Receipting
- Step 5: Receipting
- Step 6: Verification (3 Phases).

Steps 3 and 4 were not part of the original process; these processes were added after step 2 by DFFE as a necessity. The catch-all distribution phase was implemented as DFFE noticed that the number of fishers who collected forms was a lot lower than initially anticipated. The mobilisation for receipting phase was brought in by DFFE for two reasons; firstly, the DFFE wanted to give the fishers who collected during the catch-all phase additional time to get their documentation in order, and secondly, because the fisher representative organisations requested additional time for the fishers to collate their documentation.

Delta BEC is not employed to observe the appeals and final list announcement process. The appeals process will be handled by an external department. Once the appeals process has run its course, the final list will be announced.

The report will include the purpose of each stage, methodology, types of data collected and summaries of the results from the days observed, and detailed checklists and photo evidence will be included as appendices.

## 1.3 STRUCTURE OF REPORT

The report comprises the following sections:

- Section 2: Approach
- Section 3: Mobilisation
- Section 4: Distribution
- Section 5: Catch-All Distribution
- Section 6: Mobilisation for Receipting
- Section 7: Receipting
- Section 8: Verification



- Section 9: Conclusion

## 2 APPROACH

The difficulty that the observer forum faces is that the members reside all over the Western Cape and do not have access to office space. Furthermore, the availability of the observers posed a risk as many of the observers are also fishers and, therefore, cannot commit to full-time observing. The solution implemented is one that uses WhatsApp to administer the checklist questions to the observer on the day of the observation. Delta BEC asked the observers a variety of questions throughout the day, to which the relevant observers responded and provided relevant proof for the questions asked. All these conversations and proof received are presented in this report.

## 3 MOBILISATION

The mobilisation phase of the process refers to the phase where the local fisherman interested in obtaining fishing rights is notified with that the distribution phase (further detailed in section 4) will commence. This communication is done via posters, bulk SMSs and radio broadcasts.

This chapter is detailed in the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected.

### 3.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

**Table 3-1: Mobilisation - Planned start vs Actual start**

ITEM	DESCRIPTION
<b>Venue</b>	Leipolville Church Hall
<b>Planned Start Date</b>	19 September 2022
<b>Actual Start date</b>	20 September 2022, this date is not definite as the DFFE issue Delta BEC with information retrospectively, this date was deduced by looking at the file name of the photo provided. The photo file name is "IMG-20220920-WA0077 Leipolville Church Hall".
<b>Data collector</b>	DFFE – No specific person from DFFE observed on the day. The information was received in bulk through Sindisa Sigam.
<b>Effect on applicants</b>	The applicants were given one extra day to prepare to be at the distribution phase.
<b>Additional Comments</b>	No observer forum had been formed by the time DFFE commenced with mobilisation, therefore, all mobilisation information was received from DFFE officials through pictures which they downloaded from their WhatsApp group chat.

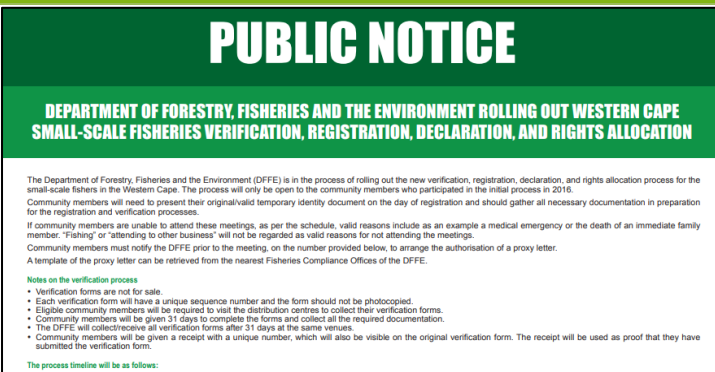
### 3.2 CRITERIA TO BE MET TO BE SUCCESSFUL


This section presents the posters put up, SMSs sent, and radio broadcasts made by DFFE to communicate the initial timelines to the fishers.

### 3.2.1 POSTER

The posters were put up at various locations in the vicinity of the main centre where fishers could clearly see them. The posters below (Table 3-2) were also made available online through the DFFE website.

**Table 3-2: Mobilisation – Poster criteria to be met**

#	CRITERIA TO BE MET	YES/NO																																																																																																																																																													
1	Have posters been designed with the following information:																																																																																																																																																														
1.1	<ul style="list-style-type: none"> <li>• Visitation schedule</li> </ul>	Yes																																																																																																																																																													
1.2	<ul style="list-style-type: none"> <li>• Location of the venues</li> </ul>	Yes																																																																																																																																																													
1.3	<ul style="list-style-type: none"> <li>• Dates and times for distribution and receipting</li> </ul>	Yes																																																																																																																																																													
1.4	<ul style="list-style-type: none"> <li>• Documents required for registration</li> </ul>	Yes																																																																																																																																																													
1.5	<ul style="list-style-type: none"> <li>• That forms are free</li> </ul>	Yes	<table border="1"> <thead> <tr> <th colspan="6">WEST COAST REGION</th> </tr> <tr> <th>COMMUNITY</th> <th>VENUE</th> <th>ESTIMATED MOBILISATION DATE</th> <th>ESTIMATED DISTRIBUTION DATE</th> <th>DFFE COLLECTION DATE</th> <th>REGISTRATION TIME</th> </tr> </thead> <tbody> <tr> <td>Ebenhaezer</td> <td>Ebenhaezer Community Centre</td> <td>19 September 2022</td> <td>3 October 2022</td> <td>7 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Lutzville</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Papendorp</td> <td>Papendorp Church Centre</td> <td>19 September 2022</td> <td>4 October 2022</td> <td>8 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Leipoltville</td> <td>Leipoltville Church Hall</td> <td>19 September 2022</td> <td>6 October 2022</td> <td>10 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Graafwater</td> <td>Leipoltville Church Hall</td> <td>19 September 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Langebaan	Langebaan Thusing Centre	19 September 2022	7 October 2022	11 November 2022	09:00-16:00																																																																																																																																																										
Yzerfontein	Yzerfontein Community Hall	14 September 2022	28 September 2022	2 November 2022	09:00-16:00																																																																																																																																																										
Darling	Darling Community Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00																																																																																																																																																										
Mamre	Mamre Moravian Church Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00																																																																																																																																																										
Blouberg	Melkbos Country Club	12 September 2022	26 September 2022	31 October 2022	09:00-16:00																																																																																																																																																										
Atlantis	Saxon Sea Civic Centre	12 September 2022	26 September 2022	31 October 2022	09:00-16:00																																																																																																																																																										

#	CRITERIA TO BE MET	YES/NO	
2	Were the posters put up at the venue and other locations as stated?	N/A	 <p>This image was supplied retrospectively by DFFE and has been placed here under the assumption that they have supplied the correct image</p>
3	Were the posters put up 2 weeks prior to the distribution phase date?	N/A	

### 3.2.2 BULK SMS'S

The SMSs were meant to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the SMSs were sent and that the correct information was shared.

**Table 3-3: Mobilisation - Bulk SMS's criteria to be met**

	CRITERIA TO BE MET	YES/NO
1	Have SMSs been sent with the following information:	
1.1	• Visitation schedule	No
1.2	• Location of the venues	No
1.3	• Dates and times for distribution and receipting	No
1.4	• Documents required for registration	No

	CRITERIA TO BE MET	YES/NO
1.5	<ul style="list-style-type: none"> <li>That forms are free</li> </ul>	No
2	Was proof provided that the SMS's were sent to the applicants of the area?	No

### 3.2.3 RADIO BROADCAST

The radio message was to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the radio broadcast was made and that the correct information was shared.

**Table 3-4: Mobilisation - Radio broadcast criteria to be met**

	CRITERIA TO BE MET	YES/NO
1	Radio broadcast communicated the following:	
1.1	<ul style="list-style-type: none"> <li>Visitation schedule</li> </ul>	No
1.2	<ul style="list-style-type: none"> <li>Location of the venues</li> </ul>	No
1.3	<ul style="list-style-type: none"> <li>Dates and times for distribution and receipting</li> </ul>	No
1.4	<ul style="list-style-type: none"> <li>Documents required for registration</li> </ul>	No
1.5	<ul style="list-style-type: none"> <li>That forms are free</li> </ul>	No
2	Was a copy of the broadcast message provided?	No
3	Was a letter from the radio station provided stating the dates the message aired?	No
4	Is there correspondence from DFFE to the radio stations?	No

### 3.3 DATA COLLECTED:

This section presents the evidence collected in the form of photos and letters from various service providers.

**Table 3-5: Mobilisation - Data collected**

DATA COLLECTED	YES/NO
Observer forum feedback forms	No
Letters from various service providers	No

#### 3.3.1 OBSERVER FORUM FEEDBACK FORMS

The observer forum had not yet been established when DFFE commenced with the mobilisation phase. The DFFE noted that they are comfortable to commence with mobilisation without the observer forum present and opted to provide the proof themselves. Due to this no observer forum feedback forms were generated.

### 3.3.2 LETTERS FROM VARIOUS SERVICE PROVIDERS

Delta BEC requested the DFFE to submit letters from the service providers of the radio station and the SMS broadcasting; these letters will serve as proof of services rendered in a certain area on a certain date and convey the relevant information. This would assist DFFE in providing evidence that protocol was followed, as the observer forum was not established by the time these services were to be rendered.

The DFFE has not retrospectively provided Delta BEC with letters or correspondence from various service providers as proof of sending out SMSs and broadcasting on the radio.

## 4 DISTRIBUTION

The distribution phase of the process refers to the distribution of application forms to the interested fishers who wish to obtain small-scale fishing licenses. The distribution of the licenses is limited to the applicants who applied for fishing licenses during the 2016 process. This chapter of the reports details the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- WhatsApp Messages

### 4.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date of the distribution process and elaborates on the observer responsible for this location with his/her comments.

**Table 4-1: Distribution - Planned start vs Actual start**

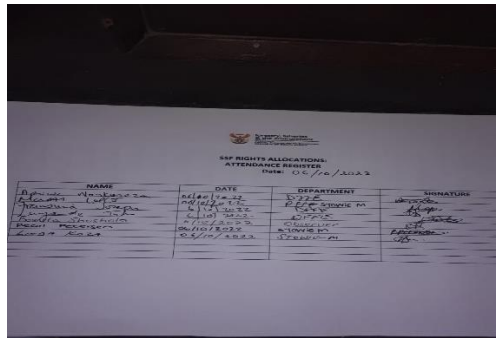

ITEM	DESCRIPTION
Venue	Leipoltville Church Hall
Planned Start Date	06/10/2022
Actual Start Date	06/10/2022
Data collector	Rosie Shoshola
Effect on applicants	The project is on track to be completed as committed by the department
Additional Comments	N/A



## 4.2 CRITERIA TO BE MET FOR DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

**Table 4-2: Distribution -Criteria to be met**

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	
2	Did the venue open on time?	Yes	N/A
3	Has an attendance register been signed by all parties including the observer forum?	Yes	
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	See above item 4

### 4.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Leipoltville Town Hall to report on the observations made during the day of the distribution process. The conversations held on the WhatsApp group is presented below (Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5, indicating the correspondence received from the observer for the distribution process.

2022/09/23, 15:00 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/09/23, 15:00 - Isaac created group "Leipoltville Town Hall OF"

2022/09/23, 15:00 - Isaac added you

2022/10/05, 15:12 - Isaac added +27 71 414 0671

2022/10/05, 15:16 - Isaac added +27 66 494 4764

2022/10/06, 08:16 - Desire - Deltz BEC: Morning Rosie

2022/10/06, 08:17 - Desire - Deltz BEC: Are you at the venue, yes or no

2022/10/06, 08:20 - Desire - Deltz BEC: Good Morning, this group will be used for communication regarding this venue (Name of the group) and the distribution process taking place here today. We will be asking a series of Yes/No questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.

2022/10/06, 08:33 - +27 66 494 4764: PTT-20221006-WA0001.opus (file attached)

2022/10/06, 08:34 - Desire - Deltz BEC: Noted, let me know when you there

2022/10/06, 09:29 - Desire - Deltz BEC: Morning Rosie, I assume you still not arrived

2022/10/06, 09:30 - +27 66 494 4764: Morning I did arrive

2022/10/06, 09:35 - Desire - Deltz BEC: Is the venue opened on time, yes or no

2022/10/06, 09:35 - +27 66 494 4764: Yes

2022/10/06, 09:45 - Desire - Deltz BEC: Is everyone including yourself signed the attendance register ? Yes or no

2022/10/06, 09:46 - +27 66 494 4764: Not yet

2022/10/06, 09:47 - Desire - Deltz BEC: Let us know when done

2022/10/06, 09:47 - Desire - Deltz BEC: And sent picture

2022/10/06, 09:52 - +27 66 494 4764: IMG-20221006-WA0028.jpg (file attached)

2022/10/06, 09:53 - +27 66 494 4764: IMG-20221006-WA0029.jpg (file attached)

2022/10/06, 09:53 - +27 66 494 4764: IMG-20221006-WA0030.jpg (file attached)

2022/10/06, 09:53 - +27 66 494 4764: PTT-20221006-WA0032.opus (file attached)

2022/10/06, 09:59 - Desire - Deltz BEC: Is everyone including yourself signed the attendance register ? Yes or no

2022/10/06, 10:00 - +27 66 494 4764: No

2022/10/06, 10:03 - Desire - Deltz BEC: Why is the attendance register not signed?

2022/10/06, 10:04 - +27 66 494 4764: People start arriving now.

2022/10/06, 10:09 - Desire - Deltz BEC: Thank you noted. Let's communicate again after register completed

2022/10/06, 10:13 - +27 66 494 4764: IMG-20221006-WA0043.jpg (file attached)

2022/10/06, 10:25 - Desire - Deltz BEC: Did the process commence on time, yes or no

2022/10/06, 10:26 - +27 66 494 4764: Yes

2022/10/06, 10:52 - Desire - Deltz BEC: Is the Government officials there? Yes or no

2022/10/06, 10:54 - +27 66 494 4764: Yes

2022/10/06, 10:59 - Desire - Deltz BEC: Sent pictures of officials explaining how to complete the forms

2022/10/06, 11:03 - +27 66 494 4764: Explaining done.Did not took pics

2022/10/06, 11:04 - Desire - Deltz BEC: Please take pictures of everything happening now

2022/10/06, 11:06 - +27 66 494 4764: IMG-20221006-WA0064.jpg (file attached)

2022/10/06, 11:06 - +27 66 494 4764: IMG-20221006-WA0065.jpg (file attached)

2022/10/06, 11:07 - +27 66 494 4764: IMG-20221006-WA0066.jpg (file attached)

2022/10/06, 11:07 - +27 66 494 4764: IMG-20221006-WA0067.jpg (file attached)

2022/10/06, 11:08 - Desire - Deltz BEC: Did the DFFE arrange a venue and date for collection of verification form

, yes or no

2022/10/06, 11:09 - +27 66 494 4764: Yes

2022/10/06, 11:10 - Desire - Deltz BEC: Sent me the picture of the advertisement on the venue

2022/10/06, 11:11 - +27 66 494 4764: Dffe just arranged the venue and date but didn't advertise yet

2022/10/06, 11:24 - +27 66 494 4764: No advertising at the wall of the venue

2022/10/06, 11:33 - Desire - Deltz BEC: Are there any further comments or concerns regarding the above question?

2022/10/06, 11:34 - +27 66 494 4764: No

2022/10/06, 14:17 - Desire - Deltz BEC: Okay

**Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5**

## 5 CATCH-ALL DISTRIBUTION

During the distribution phase DFFE noted that the number of forms collected were low compared to the number of applicants from 2016. The DFFE noted that this was due to varying reasons but wanted to give fishers another chance to collect. As a result, DFFE ran a second distribution phase, this distribution phase did not go to each venue, but went to central venues in the larger regions where fishers from surrounding areas could collect their forms. The dates of this process were advertised via SMS's. This chapter of the reports detail the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected

### 5.1 OVERVIEW

The table below presents the findings for the venue, date, and data collector of the catch-all distribution process.


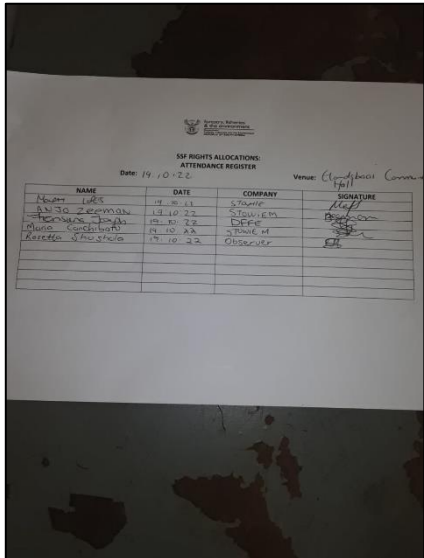
**Table 5-1: Catch-All Distribution - Date and Venue**



ITEM	DESCRIPTION
Venue	Elands Bay Community Hall
Date	19/10/2022
Data Collection	Rosie Shoshola – Observer Forum

## 5.2 CRITERIA TO BE MET FOR CATCH-ALL DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

**Table 5-2: Distribution -Criteria to be met**

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	
2	Did the venue open on time?	Yes	See above item 1
3	Has an attendance register been signed by all parties including the observer forum?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	

### 5.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Leipoltville Town Hall to report on the observations made during the day of the catch-all distribution process. The conversations held on the WhatsApp group is presented below, indicating the correspondence received from the observer for the distribution process.

**Table 5-3: Catch-All Distribution - WhatsApp messages**

2022/10/17, 14:20 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.
2022/10/17, 14:20 - Isaac created group "C-A:D. Elands Bay"
2022/10/17, 14:20 - Isaac added you
2022/10/19, 08:18 - Isaac added Rosie Shoshola
2022/10/19, 08:22 - Dezire - Deltz BEC: Good Morning *Rosi Shoshola* , this group will be used for communication regarding this venue *C- A-D Elands Bay Community Hall* , and the distribution process taking place here today. We will be asking a series of *Yes/No* questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.
2022/10/19, 08:23 - Dezire - Deltz BEC: Are you at the venue?
2022/10/19, 08:23 - Rosie Shoshola: On my way
2022/10/19, 08:52 - Dezire - Deltz BEC: Let me know when you at the venue
2022/10/19, 08:57 - Rosie Shoshola: Yes
2022/10/19, 09:23 - Dezire - Deltz BEC: Are you still not at venue?
2022/10/19, 09:23 - Rosie Shoshola: Yes
2022/10/19, 09:26 - Dezire - Deltz BEC: Please send a photo
2022/10/19, 09:28 - Rosie Shoshola: IMG-20221019-WA0014.jpg (file attached)
2022/10/19, 09:30 - Dezire - Deltz BEC: Sent me pictures of public notice
2022/10/19, 09:32 - Rosie Shoshola: No public notice
2022/10/19, 09:32 - Dezire - Deltz BEC: No notice on door, yes or no ?
2022/10/19, 09:34 - Rosie Shoshola: No
2022/10/19, 09:37 - Rosie Shoshola: Department send sms and CBO advertised on Facebook
2022/10/19, 09:38 - Dezire - Deltz BEC: That's the notification for the public, yes or on
2022/10/19, 09:39 - Rosie Shoshola: Yes



2022/10/19, 09:40 - Dezire - Deltz BEC: Sent me picture of the entrance of the venue

2022/10/19, 09:42 - Rosie Shoshola: IMG-20221019-WA0019.jpg (file attached)

2022/10/19, 09:42 - Rosie Shoshola: IMG-20221019-WA0020.jpg (file attached)

2022/10/19, 09:42 - Rosie Shoshola: IMG-20221019-WA0021.jpg (file attached)

2022/10/19, 09:42 - Rosie Shoshola: IMG-20221019-WA0022.jpg (file attached)

2022/10/19, 09:43 - Dezire - Deltz BEC: Sent me the picture of the banner at the entrance

2022/10/19, 09:43 - Rosie Shoshola: IMG-20221019-WA0023.jpg (file attached)

2022/10/19, 09:44 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/19, 09:44 - Rosie Shoshola: No

2022/10/19, 09:45 - Dezire - Deltz BEC: Did the DFFE arrange a venue and date for the collection of verification forms? Yes or No

2022/10/19, 09:45 - Rosie Shoshola: Yes

2022/10/19, 09:46 - Dezire - Deltz BEC: Please send a photo

2022/10/19, 09:47 - Rosie Shoshola: IMG-20221019-WA0024.jpg (file attached)

2022/10/19, 09:48 - Dezire - Deltz BEC: This is the notification, I ask you previously and you said, no. It was advertised on Facebook

2022/10/19, 09:52 - Dezire - Deltz BEC: Pleased don't sent voice note on thr group

2022/10/19, 09:55 - Rosie Shoshola: No

2022/10/19, 09:56 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/19, 09:57 - Rosie Shoshola: This message was deleted

2022/10/19, 09:58 - Rosie Shoshola: No

2022/10/19, 09:58 - Dezire - Deltz BEC: On the date of verification form collection, did the DFFE member's explain to fishers that forms can be filled in on the day of verification? Yes or No

2022/10/19, 10:05 - Rosie Shoshola: Dffe distributed the forms on 3/10/2022 and I wasn't here on that day.Today they explained nothing.Only distribution of forms

2022/10/19, 10:07 - Dezire - Deltz BEC: You mean you where not at the venue when department was there on the 03 October, is that what saying? Yes or no

2022/10/19, 10:07 - Rosie Shoshola: Yes

2022/10/19, 10:09 - Dezire - Deltz BEC: Can you mention about the Afrikaans and English forms exchange you told on the telephone call

2022/10/19, 10:13 - Rosie Shoshola: On 03 October some of the people received English forms and today they exchange it for Afrikaans forms. And also the people who didn't collect their forms on the 3rd can collect it today

2022/10/19, 10:14 - Dezire - Deltz BEC: Did the process commence on time? Yes or No

2022/10/19, 10:14 - Rosie Shoshola: Yes

2022/10/19, 10:15 - Dezire - Deltz BEC: Please send a photo

2022/10/19, 10:17 - +27 71 414 0671: Dear Colleagues, please note that in ElandsBaai, two things are taking place.

The first is the Catch All process which is for those people that missed the process. For these people the forms are being explained as they should.

Secondly there is the exchange of English forms for Afrikaans forms. These are for people that got forms on the 3 October, but we did not have the Afrikaans forms. For this process, forms are not being explained. It is just exchanging forms.

Thanks

2022/10/19, 10:19 - Dezire - Deltz BEC: Thank you for clarity

2022/10/19, 10:19 - Rosie Shoshola: This message was deleted

2022/10/19, 10:20 - Dezire - Deltz BEC: Sent me pictures the officials explaining

2022/10/19, 10:22 - Rosie Shoshola: IMG-20221019-WA0022.jpg (file attached)

2022/10/19, 10:24 - Dezire - Deltz BEC: Has the attendance register been signed by all parties including the observer forum? Yes or No

2022/10/19, 10:24 - Rosie Shoshola: No

2022/10/19, 10:28 - Dezire - Deltz BEC: Do you know why there is no attendance register?

2022/10/19, 10:29 - Rosie Shoshola: They have one but we didn't signed yet

2022/10/19, 10:32 - Dezire - Deltz BEC: Sent me pictures when the register is completed

2022/10/19, 10:35 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

Accept the register that's due to the signed.

2022/10/19, 10:35 - Rosie Shoshola: No

2022/10/19, 10:36 - Dezire - Deltz BEC: Does the department have a list with all the names of all the fisher's from 2016? And are verification forms being handed out to the fisher's on the list? Yes or No

2022/10/19, 10:37 - Rosie Shoshola: Yes

2022/10/19, 10:41 - Dezire - Deltz BEC: Sent picture

2022/10/19, 10:41 - Rosie Shoshola: IMG-20221019-WA0039.jpg (file attached)

2022/10/19, 10:42 - Rosie Shoshola: IMG-20221019-WA0040.jpg (file attached)

2022/10/19, 10:43 - Dezire - Deltz BEC: Sent a clear picture, that picture one by one

2022/10/19, 10:43 - Dezire - Deltz BEC: As it will not be clear on report

2022/10/19, 10:48 - Rosie Shoshola: IMG-20221019-WA0041.jpg (file attached)

2022/10/19, 10:48 - Rosie Shoshola: IMG-20221019-WA0042.jpg (file attached)

2022/10/19, 10:48 - Rosie Shoshola: IMG-20221019-WA0045.jpg (file attached)

2022/10/19, 10:48 - Rosie Shoshola: IMG-20221019-WA0043.jpg (file attached)

2022/10/19, 10:48 - Rosie Shoshola: IMG-20221019-WA0044.jpg (file attached)

2022/10/19, 11:08 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/19, 11:08 - Rosie Shoshola: No

2022/10/19, 11:11 - Dezire - Deltz BEC: IMG-20221007-WA0101.jpg (file attached)

2022/10/19, 11:11 - Dezire - Deltz BEC: Is all of the above correct, yes or no

2022/10/19, 11:12 - Rosie Shoshola: Yes

2022/10/19, 11:13 - Dezire - Deltz BEC: If there are changes throughout the day please inform us

2022/10/19, 13:30 - Fritz - Delta BEC: Hi Rosie, how are things going?

2022/10/19, 15:13 - Rosie Shoshola: Quiet

2022/10/19, 15:14 - Zukiswa: Noted

## 6 MOBILISATION FOR RECEIPTING

During the distribution phase, the DFFE noted that they got multiple requests from fisher Non-profit Organisation's (NPO) to extend the time between the distribution and receipting dates. The NPOs noted that the fishers required more time to get their supporting documentation together. The DFFE agreed to push the receipting dates out and, in turn, proceeded to arrange a mobilisation for receipting process. The mobilisation for the receipting process included going to the venues and putting up posters that advertised the new dates for the receipting process.

Delta BEC was put on WhatsApp groups with DFFE members who would send photos of the posters at the venues as evidence that it has been put up.

### 6.1 OVERVIEW

The table below presents the findings for the venue, the originally planned start date and the updated planned start date of the mobilisation for the receipting process.

**Table 6-1: Mobilisation for Receipting - Overview of the process**

ITEM	DESCRIPTION
Venue	Leipoltville ChurchHall
Date new poster was put up	22/11/2022
Original Planned Start Date	10/11/2022
Updated Planned Start Date	14/12/2022

### 6.2 NEW POSTER

The below poster (Figure 6-1) is the new poster that advertised the updated date that receipting will take place. Figure 6-1 shows the digital poster, whereas Figure 6-2 shows the physical poster in the areas.

WEST COAST REGION				WEST COAST REGION			
COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME	COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME
Ebenhaezer	Ebenhaezer Community Centre	12 December 2022	09:00-16:00	Saldanha Diaz Vlle	White City Multi-purpose centre		
Lutzville				Hopefield	Hopefield Community Hall	08 December 2022	09:00-16:00
Papendorp	Papendorp Church Hall	13 December 2022	09:00-16:00	Langebaan	Langebaan Thusing Centre	07 December 2022	09:00-16:00
Graafwater	Leipoltville Church Hall	15 December 2022	09:00-16:00	Yzerfontein	Yzerfontein Community Hall	07 December 2022	09:00-16:00
Leipoltville				Darling	Darling Community Hall	09 December 2022	09:00-16:00
Doring Bay	Miriam Owles Hall	14 December 2022	09:00-16:00	Mamre	Mamre Moravian Church Hall	06 December 2022	09:00-16:00
Lamberts Bay	Don Burrell Hall	12 December 2022	09:00-16:00	Blouberg	Melkbos Country Club	06 December 2022	09:00-16:00
Blands Bay	Blands Bay Community Hall	13 December 2022	09:00-16:00	Atlantis	Saxon Sea Primary School Hall	06 December 2022	09:00-16:00
Veldrift	Noordhoek Civic	14 December 2022	09:00-16:00				
Vredenberg	Witteklip Community Hall	15 December 2022	09:00-16:00				
Sandy Point	St Helena Bay Community Hall	13 December 2022	09:00-16:00				
Stompneus Bay/Duykers Island/Columbine							
Steenberg Cove	Steenberg Cove Community Hall	13 December 2022	09:00-16:00				
Laingville/West Point	Laingville Sports Club house	14 December 2022	09:00-16:00				
Patemoster	Patemoster Community Hall	15 December 2022	09:00-16:00				
Saldanha (white city)		08 December 2022	09:00-16:00				

For more information, please contact: 021 402 3614.

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Figure 6-1: Mobilization for Receipting – New poster



Figure 6-2: Mobilisation for Receipting – Poster at venue

## 7 RECEIPTING

### 7.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

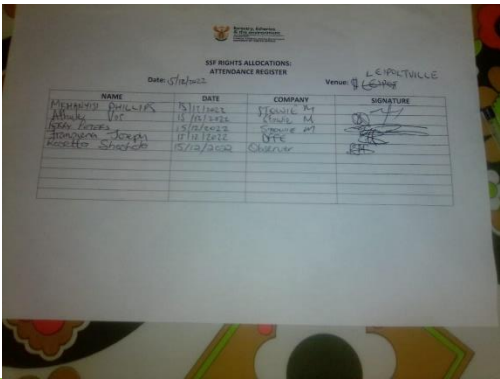
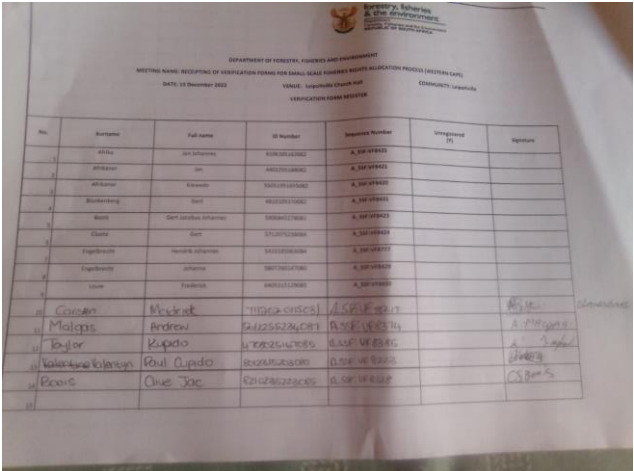
**Table 7-1: Receipting - Planned start vs Actual start**



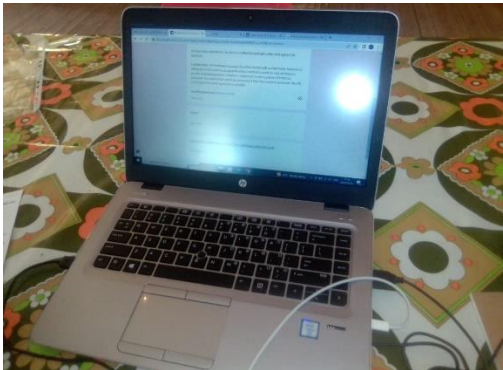
ITEM	DESCRIPTION
<b>Venue</b>	Leipoltville Church Hall
<b>Original Planned Start Date</b>	10/11/2022
<b>Updated Planned Start Date</b>	15/12/2022
<b>Actual Start Date</b>	15/12/2022
<b>Data collector</b>	Rosie Shoshola – Observer Forum
<b>Effect on applicants</b>	The project is delayed according to the original start date which means that the applicants will have to wait longer to know the outcome of the process and whether they will be receiving a permit. The delay was caused by fisher representing organisations requesting to have more time for the fishers to fill in the forms.
<b>Additional Comments</b>	Due the fisher organisations requests to move the receipting dates later, DFFE implemented a mobilisation for receipting process whereby they went to the area and put-up new posters indicating the new dates. The above “Updated Start Date” refers to the new start date according to the updated dates.

## 7.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL

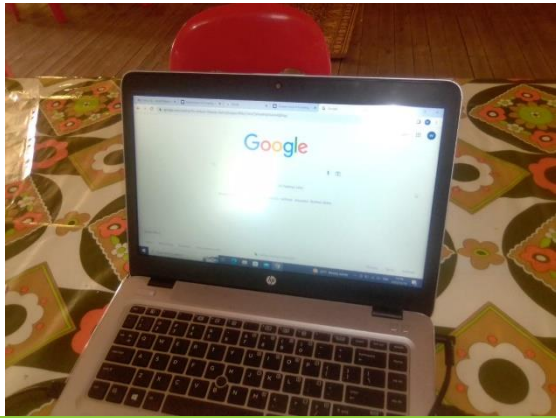

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

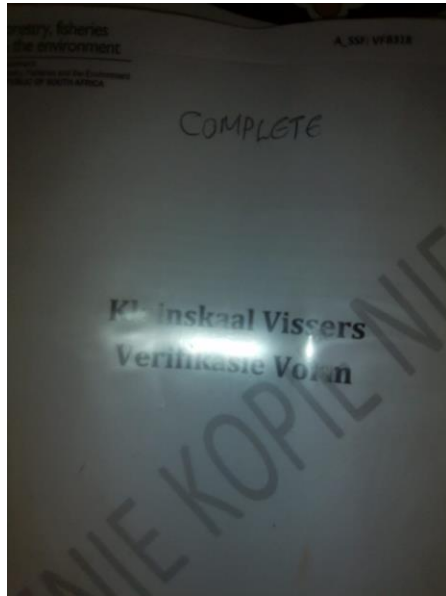
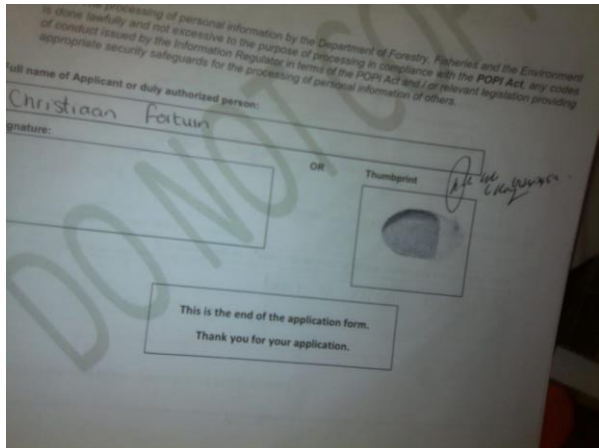
**Table 7-2: Receipting - Criteria to be met**


#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Was the venue opened at 08:30?	Yes	
2	Is there an attendance register for the DFFE team and observer forum?	Yes	
3	Have you signed the attendance register? (Send a Photo of the register you and the service provider signed)	Yes	See above item 2
4	Is there an attendance register for the fishers to sign?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
5	Are there electronic and paper copies of the registered fishers?	Yes	N/A
6	Is there an electronic checklist?	Yes	N/A
7	Is there a stamp pad for complete or incomplete forms?	Yes	
8	Are there receipt books?	Yes	
9	Are there laptops set up?	Yes	



#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
10	Do the laptops have internet connection? (Ask the laptop operator to open google)	Yes	
11	Is there a video camera set up?	Yes	N/A
12	Are there clearly labelled boxes for storing the applications?	Yes	
13	Has the service provider explained the procedure of the day to the fishers?	Yes	N/A
14	Are fishers being guided to data capturers?	Yes	N/A
15	Are the data capturers friendly?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
16	Are fishers' forms being marked with a big "R" if they are registered on the database?	No	N/A
17	Are the data capturers going through the applications to ensure that they are complete?	Yes	
18	Are the data capturers adding a thumbprint where applicants have not signed?	Yes	
19	Are the data capturers filling in the electronic checklist?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
20	Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers' forms after checking it?	Yes	See above item 17
21	Are data capturers completing the first part of the fisher's application forms?	Yes	See above item 17
22	Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.	Yes	
23	Are the data capturers stapling all the fisher's documentation?	Yes	N/A
24	Are the data capturers placing the stapled documentation in the labelled box next to them?	Yes	See above item 12

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
25	Are there Stowie-M and DFFE team leaders assisting and explain to the fishers how the process work and facilitating any questions?	Yes	N/A
26	Did the venue close at 16:00?	No	N/A

### 7.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Leipoltville Church Hall to report on the observations made during the day of the receipting process. The conversations held on the WhatsApp group are presented below (Table 7-3: Receipting - WhatsApp), indicating the correspondence received from the observer for the receipting process.

**Table 7-3: Receipting - WhatsApp**

2022/11/29, 17:23 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/11/29, 17:23 - Isaac created group "Leipoltville Receipting "

2022/11/29, 17:23 - Isaac added you

2022/11/30, 10:24 - Isaac added Sindisa Sigam

2022/11/30, 10:24 - You're now an admin

2022/12/15, 07:40 - Isaac added Rosie Shoshola

2022/12/15, 07:43 - Isaac: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue \*Leipoltville Community Hall\* , and the receipting process taking place here today. We will be asking a series of " \*Yes"/"No\* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/15, 08:54 - Fritz - Delta BEC: Please commence with the questions

2022/12/15, 08:55 - Isaac: 2.1 Was the venue opened at 08:30?

2022/12/15, 08:57 - Rosie Shoshola: Not there yet

2022/12/15, 08:58 - Isaac: Ok

2022/12/15, 09:38 - Isaac: 2.1 Was the venue opened at 08:30?

2022/12/15, 09:39 - Rosie Shoshola: Yes

2022/12/15, 09:40 - Isaac: 2.2 Is there an attendance register for the DFFE team and observer forum?

2022/12/15, 09:41 - Rosie Shoshola: Yes

2022/12/15, 09:42 - Isaac: 2.3 Have you signed the attendance register? (Send a Photo of the register you signed)

2022/12/15, 09:46 - Rosie Shoshola: IMG-20221215-WA0026.jpg (file attached)

2022/12/15, 09:46 - Isaac: 2.4 Is there an attendance register for the fishers to sign?

2022/12/15, 09:49 - Rosie Shoshola: Yes

2022/12/15, 09:50 - Isaac: 2.5 Are there electronic and paper copies of the registered fishers?

2022/12/15, 09:52 - Rosie Shoshola: Yes

2022/12/15, 09:53 - Isaac: 2.6 Is there an electronic checklist?

2022/12/15, 09:55 - Rosie Shoshola: Yes

2022/12/15, 09:56 - Isaac: May I get the signed register of the fishers? Please

2022/12/15, 10:01 - Rosie Shoshola: IMG-20221215-WA0034.jpg (file attached)

2022/12/15, 10:02 - Isaac: 2.7 Is there a stamp pad for complete or incomplete forms?

2022/12/15, 10:03 - Rosie Shoshola: Yes

2022/12/15, 10:04 - Isaac: May I have a picture?

2022/12/15, 10:13 - Rosie Shoshola: IMG-20221215-WA0043.jpg (file attached)

2022/12/15, 10:14 - Isaac: And the complete stamp? May I see it please?

2022/12/15, 11:06 - Rosie Shoshola: The officials forgot it at their residence but they write complete on the form

2022/12/15, 11:07 - Isaac: 2.8 Are there receipt books?

2022/12/15, 11:08 - Rosie Shoshola: Yes

2022/12/15, 11:09 - Isaac: May I have a picture?

2022/12/15, 11:10 - Rosie Shoshola: IMG-20221215-WA0087.jpg (file attached)

2022/12/15, 11:10 - Isaac: 2.9 Are there laptops set up?

2022/12/15, 11:11 - Rosie Shoshola: Yes

2022/12/15, 11:11 - Isaac: May I have a picture?

2022/12/15, 11:14 - Rosie Shoshola: IMG-20221215-WA0100.jpg (file attached)

2022/12/15, 11:15 - Isaac: 2.10 Do the laptops have internet connection? (Ask the laptop operator to open google)

2022/12/15, 11:17 - Rosie Shoshola: IMG-20221215-WA0102.jpg (file attached)

Yes

2022/12/15, 11:19 - Isaac: 2.11 Is there a video camera set up?

2022/12/15, 11:19 - Rosie Shoshola: No

2022/12/15, 11:20 - Isaac: May I have a picture?

2022/12/15, 11:22 - Rosie Shoshola: They didn't set up a camera and I did answer no in your previous question

2022/12/15, 11:23 - Fritz - Delta BEC: Is there a reason for there not being a camera?

2022/12/15, 11:23 - Rosie Shoshola: Yes

2022/12/15, 11:24 - Fritz - Delta BEC: What is the reason?

2022/12/15, 11:25 - Rosie Shoshola: Space of camera are full

2022/12/15, 11:25 - Isaac: Ok

2022/12/15, 11:25 - Fritz - Delta BEC: What is DFFE doing about it?

2022/12/15, 11:26 - Isaac: 2.12 Are there clearly labelled boxes for storing the applications?

2022/12/15, 11:27 - Rosie Shoshola: Yes

2022/12/15, 11:28 - Isaac: May I have a picture?

2022/12/15, 11:31 - Rosie Shoshola: IMG-20221215-WA0104.jpg (file attached)

2022/12/15, 11:34 - Isaac: 2.13 Has the service service provider explained the procedure of the day to the fishers?

2022/12/15, 11:43 - Rosie Shoshola: Yes

2022/12/15, 11:44 - Isaac: 2.14 Are fishers being guided to data capturers?

2022/12/15, 11:57 - Rosie Shoshola: Yes

2022/12/15, 11:57 - Isaac: 2.15 Are the data capturers friendly?

2022/12/15, 12:03 - Rosie Shoshola: Yes

2022/12/15, 12:03 - Isaac: 2.16 Are fishers forms being marked with a big "R" if they are registered on the database?

2022/12/15, 12:06 - Rosie Shoshola: No

2022/12/15, 12:07 - Rosie Shoshola: They mark UR if the fishers are not registered

2022/12/15, 12:08 - Isaac: 2.17 Are the data capturers going through the applications to ensure that they are complete?

2022/12/15, 12:13 - Rosie Shoshola: Yes

2022/12/15, 12:13 - Isaac: 2.18 Are the data capturers adding a thumbprint where applicants have not signed?

2022/12/15, 12:15 - Rosie Shoshola: Yes

2022/12/15, 12:16 - Isaac: May I have a picture?

2022/12/15, 12:24 - Rosie Shoshola: IMG-20221215-WA0110.jpg (file attached)

2022/12/15, 12:25 - Isaac: 2.19 Are the data capturers filling in the electronic checklist?

2022/12/15, 12:31 - Rosie Shoshola: Yes

2022/12/15, 12:32 - Isaac: 2.20 Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers forms after checking it?

2022/12/15, 12:32 - Rosie Shoshola: Yes

2022/12/15, 12:33 - Isaac: May I have a picture?

2022/12/15, 12:39 - Rosie Shoshola: IMG-20221215-WA0112.jpg (file attached)

2022/12/15, 12:40 - Isaac: 2.21 Are data capturers completing the first part of the fishers application forms?

2022/12/15, 12:40 - Rosie Shoshola: Yes

2022/12/15, 12:41 - Isaac: 2.22 Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.

2022/12/15, 12:45 - Rosie Shoshola: Yes

2022/12/15, 12:47 - Isaac: May I have a picture?

2022/12/15, 13:05 - Rosie Shoshola: IMG-20221215-WA0114.jpg (file attached)

2022/12/15, 13:13 - Isaac: 2.23 Are the data capturers stapling all the fishers documentation?

2022/12/15, 13:14 - Rosie Shoshola: Yes

2022/12/15, 13:19 - Isaac: May I have a picture?

2022/12/15, 13:28 - Rosie Shoshola: IMG-20221215-WA0115.jpg (file attached)

2022/12/15, 13:32 - Isaac: 2.24 Are the data captureres placing the stapled documentaion in the labelled box next to them?

2022/12/15, 13:36 - Rosie Shoshola: Yes

2022/12/15, 16:07 - Isaac: Did the venue close at 16:00?

2022/12/15, 17:10 - Rosie Shoshola: Yes



2022/12/16, 09:56 - Rosie Shoshola: Good morning. You didn't sort out the transport fees of Leipoldtville yet. Just a reminder

## 8 VERIFICATION

### 8.1 OVERVIEW

The verification process is where the DFFE team goes through each application to assess whether they are successful or not. The successful applicants then get placed on a list, whereas the unsuccessful applicants will receive reason of decision (RoD) letters and get the opportunity to appeal.

The protocol that the DFFE team issued to be followed was initially changed in January 2023. The updated protocol indicates that there will no longer be a moderation team and that there will only be assessment and quality control teams.

The DFFE noted that they have set out two weeks to complete the verification process and issue the successful applicants list. It should be noted that the DFFE team was not able to complete the verification process in the timeframe they had initially set out to.

Initially, the DFFE was going to have 3 teams to assess applications. On the day the process commenced, the DFFE indicated that they would have 6 teams.

### 8.2 OBSERVER FORUM INVOLVEMENT

DFFE specifically noted that they would prefer to have Delta BEC employees as observers due to the sensitive nature of the information that is being reviewed. Due to budgetary constraints, the Delta BEC is unable to observe after 10 February 2023.

It has been noted that the DFFE team will continue to record all the sessions through Stowie-M who is providing a recording service.

### 8.3 ASSESSMENT TEAM

The table below presents the findings for the region, start date, and end date and elaborates on the observer responsible for this location with his/her comments.

**Table 8-1: Verification– Overview**

ITEM	DESCRIPTION
<b>Region</b>	WC
<b>Actual Start Date</b>	25 January 2023
<b>End Date</b>	Delta BEC's appointment ends on 10 February 2023. DFFE will continue with the verification process
<b>Observer</b>	Delta BEC

### 8.3.1 CRITERIA TO BE MET FOR THE VERIFICATION PHASE TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

**Table 8-1: Verification - Criteria to be met**

DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
25-JAN-23	TEAM: 1, 2, 3	FRITZ SWANEPOEL	YES	YES	YES	YES	YES	YES	YES
26-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	NO	YES	YES	YES	YES
27-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
30-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
31-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
01-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
02-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
03-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
06-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
07-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
		ZUKISWA MNGQOLO							
08-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
09-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
10-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

<b>*Attendance</b>	<p>Are the following team members at the assessment day:</p> <ul style="list-style-type: none"> <li>• Team leader (SSFM Deputy Director)</li> <li>• Fisheries community development worker (FCDW)</li> <li>• Secretariat (Stowie-M)</li> <li>• Observer</li> </ul> <p>Ensure the Delta BEC attendance register is signed. There needs to be a new attendance register for every day of the verification process.</p>
<b>*Checking completeness</b>	<p>Is the DFFE checking the following criteria of the applications?:</p> <ul style="list-style-type: none"> <li>• the verification form is signed by the applicant;</li> <li>• all Required Questions (with three asterisk ***) are completed;</li> <li>• all required supporting documents in line with the criteria are attached.</li> </ul>
<b>*Successful or unsuccessful</b>	<p>Is the assessment team marking the verification forms as either "Successful" or "Unsuccessful" based on the 4 qualifying criteria as well as the success criteria decided in 1.2?</p> <p>Confirm what the 4 qualifying criteria are.</p>

	<ul style="list-style-type: none"> <li>• SA citizen</li> <li>• 18 years or older</li> <li>• At least 10 years accumulative experience</li> <li>• Majority of livelihood should be dependent on small scale fishing</li> </ul>
*Reserved applications	Where the assessment team is unable to make a decision whether a verification form is "complete"/"incomplete" or "successful"/"unsuccessful", are they marking those applications as "Reserved"?

**8.3.1.1 Issues**

**Table 8-2: Comments and Issues**

#	DATE	TEAM	COMMENTS/ISSUES
01	25 JAN 2023	TEAM 1, 2, 3	<ul style="list-style-type: none"> <li>• The team did not get through the 50 pilot applications as planned. Going through the applications took a lot longer than expected and the team only got through 4.</li> </ul> <p>The team discussed potentially difficult scenarios and agreed on how to move forward from them, this was noted on a documented by DFFE.</p>
02	26 JAN 2023	TEAM 1, 2, 3	There was no space for the teams to mark an application either “Complete” or “Incomplete”. The observer forum raised this, and Abongile made the adjustment on the google forms.
03	02 FEB 2023	TEAM 1, 2, 3	The team agreed to go through all the applications that were previously marked as unsuccessful. The review of these applications came about due to the change in the “issues to consider” document. The changes came about during a plenary meeting.
04	06 FEB 2023	TEAM 1A	No FCDW present
05	06 FEB 2023	TEAM 1B	No FCDW present
06	07 FEB 2023	TEAM 1A	No FCDW present
07	07 FEB 2023	TEAM 1B	No FCDW present
08	08 FEB 2023	TEAM 1A	No FCDW present
08	08 FEB 2023	TEAM 1B	No FCDW present
09	09 FEB 2023	TEAM 1A	No FCDW present
10	09 FEB 2023	TEAM 1B	No FCDW present
11	10 FEB 2023	TEAM 1A	No FCDW present
12	10 FEB 2023	TEAM 1B	No FCDW present



### 8.3.2 DATA COLLECTED:

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

Table 8-3: Verification - Data collected

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Photos	Yes
3	Checklist signed by all parties involved	Yes

#### 8.3.2.1 Attendance register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	26-01-2023		
PROJECT NAME	Rights Allocation Process	TIME	10:30		
MEETING TYPE	Assessment Meeting				
VENUE	Offshore Building DFFE / 5 <sup>th</sup> Floor Foretrust Building				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Phumani Joseph	Email	Phummedffe.gov.za		
Company	DFFE	Mobile	0782354079		
Designation	FCOW	Office	CPT		
Name	KWAN TAUSSKY	Email	KANTAUSSKY@gmail.com		
Company	STOWIE M.	Mobile	067 030 3801		
Designation	SECRETARIAT	Office	CPT		
Name	RICAHN HENDRICKS	Email	riacanh101@gmail.com		
Company	DFFE	Mobile	0715467854		
Designation	FCOW	Office	CPT		
Name	Bernardo Muthi	Email	bernardo.muthi@dffe.gov.za		
Company	DFFE	Mobile	083 227 5837		
Designation	DD	Office	CPT		
Name	UZUBENATHI DUKWAZA	Email	uzubena@dffe.gov.za		
Company	DFFE : SSFM	Mobile	083 266 7994		
Designation	SA	Office	CPT		
Name	ZUKIWA MNGGOLA	Email	mzmnggola@yahoo.com		
Company	Delta BEC	Mobile	083 8688 158		
Designation	Observer	Office	CPT		

Figure 8-1: Verification - 26/01/2023 Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	27-01-2023		
PROJECT NAME	Rights Allocation Process	TIME	08:35		
MEETING TYPE	Assessment meeting				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	UZUBENATHI DUKWAZA	Email	uzubena@dffe.gov.za		
Company	DFFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	ABONGILE NGIBONGILE	Email	Abongile@dffe.gov.za		
Company	DFFE	Mobile	0605087017		
Designation	Director	Office	CPT - Sec Boardroom		
Name	Bernardo Muthi	Email	bernardo.muthi@dffe.gov.za		
Company	DFFE	Mobile	083 227 5837		
Designation	DD	Office	CPT		
Name	KWAN TAUSSKY	Email	KANTAUSSKY@gmail.com		
Company	STOWIE M.	Mobile	067 030 3801		
Designation	SECRETARIAT	Office	CPT		
Name	Phumani Joseph	Email	Phummedffe.gov.za		
Company	DFFE	Mobile	0782354079		
Designation	FCOW	Office	CPT		
Name	Ricahn Hendricks	Email	riacanh101@gmail.com		
Company	DFFE	Mobile	0715467854		
Designation	FCOW	Office	CPT		
Name	ZUKIWA MNGGOLA	Email	mzmnggola@yahoo.com		
Company	Delta BEC	Mobile	083 8688 158		
Designation	Observer	Office	CPT		

Figure 8-2: Verification - 27/01/2023 Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	30.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	10:20		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 1				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	msmngqolo		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		
Name	KUAN TAUSEKAY	Email	kntausekay@gmail.com		
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Bonumelo Chakane-Nxusani	Email	BChakane@offe.gov.za		
Company	DTFG	Mobile	082 672 0777		
Designation	FCBW - Technical Team	Office	Mossel Bay		
Name	Bonumelo Chakane-Nxusani	Email	bonumelo.chakane@offe.gov.za		
Company	DTFG	Mobile	082 672 0777		
Designation	FCBW - Technical Team	Office	Mossel Bay		
Name	Phulele Nkomo	Email	PhuleleN@offe.gov.za		
Company	DFFE	Mobile	88 979 9908		
Designation	Assessor	Office	P. Edmond		

Figure 8-3: Verification - 30/01/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	30.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	10:41		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Riaan Hendricks	Email	Riaan.h101@gmail.com		
Company	DFFE	Mobile	074546784		
Designation	CPT FCDW	Office			
Name	Luyanda Tjeko	Email	Lujeko@offe.gov.za		
Company	DFFE (SSFM)	Mobile	0835183016		
Designation	ASSISTANT DIRECTOR	Office			
Name	ANONA NORA	Email	anona@offe.gov.za		
Company	DFFE	Mobile	063460085		
Designation	DEVEE	Office			
Name	Zukiswa Mngqolo	Email	msmngqolo@yahoo.com		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		
Name	KUAN TAUSEKAY	Email	kntausekay@gmail.com		
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		

Figure 8-4: Verification - 30/01/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	31.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:20		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	KUAN TAUSEKAY	Email	kntausekay@gmail.com		
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Bonumelo Chakane-Nxusani	Email	bonumelo.chakane@offe.gov.za		
Company	DTFG	Mobile	082 672 0777		
Designation	FCBW - Technical Support	Office	Mossel Bay		
Name	Phulele Nkomo	Email	PhuleleN@offe.gov.za		
Company	DFFE	Mobile	88 979 9908		
Designation	Assessor	Office	P. Edmond		
Name	Bonumelo Chakane-Nxusani	Email	BChakane@offe.gov.za		
Company	DTFG	Mobile	082 672 0777		
Designation	FCBW - Technical Support	Office	Mossel Bay		
Name	Uchobonisi Dubeza	Email	uchobonisi.dubeza@offe.gov.za		
Company	DFFE (SSFM)	Mobile	086 266 7974		
Designation	SAC	Office	CPT		

Figure 8-5: Verification - 31/01/2023 Team 1A Attendance Register



DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	31/01/2023		
PROJECT NAME	Rights Allocation Process	TIME	08:16		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Awoiswa Ntola	Email	awoiswa@dffe.gov.za		
Company	DFFE - SSFM	Mobile	0636160885		
Designation	DEIVER	Office			
Name	Bonnie Hama	Email	Bbonnie@dffe.gov.za		
Company	DFFE - SSFM	Mobile	0717521516 / 0913502293		
Designation	Domestic member	Office			
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za		
Company	DFFE: SSFM	Mobile	0835183016		
Designation	Asst. Team leader	Office			
Name	Riaan Hendricks	Email	Rhendricks@dffe.gov.za		
Company	DFFE: SE	Mobile	0714516704		
Designation	Tech Support	Office			
Name	Zuziso Mngqolo	Email	mzmngqolo@yahoo.com		
Company	Delta BEC	Mobile	0522688158		
Designation	Observer	Office	CPT		

Figure 8-6: 31/01/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	01-02-2023		
PROJECT NAME	Rights Allocation Process	TIME	08:55		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Riaan Hendricks	Email	Rhendricks@dffe.gov.za		
Company	DFFE	Mobile	0714516704		
Designation	Asst. Team leader	Office			
Name	Kuan Teuseky	Email	kmtuseky@gmail.com		
Company	SECRETARY	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Zuziso Mngqolo	Email	mzmngqolo@yahoo.com		
Company	Delta BEC	Mobile	0522688158		
Designation	Observer	Office	CPT		
Name	Bonnie Hama	Email	Bbonnie@dffe.gov.za		
Company	DFFE	Mobile	0717521516 / 0913502293		
Designation	Domestic member	Office			
Name	Bonnie Hama	Email	Bbonnie@dffe.gov.za		
Company	DFFE	Mobile	0717521516 / 0913502293		
Designation	Team leader	Office	CPT		

Figure 8-7: Verification - 01/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	01-02-2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5B				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Kuan Teuseky	Email	kmtuseky@gmail.com		
Company	SECRETARY	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Riaan Hendricks	Email	Rhendricks@dffe.gov.za		
Company	DFFE	Mobile	0714516704		
Designation	Tech Supp.	Office			
Name	Zuziso Mngqolo	Email	mzmngqolo@yahoo.com		
Company	Delta BEC	Mobile	0522688158		
Designation	Observer	Office	CPT		
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za		
Company	DFFE	Mobile	0835183016		
Designation	Assistant Team leader	Office			
Name	Bonnie Hama	Email	Bbonnie@dffe.gov.za		
Company	DFFE	Mobile	0717521516		
Designation	Administrator	Office			

Figure 8-8: Verification - 01/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA		DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	02/02/2023	ATTENDEE INFORMATION	CONTACT INFORMATION	SIGNATURE					
PROJECT NAME	Rights Allocation Process	TIME	10:30	Name	Phisoke Mlamambo			Name	Phisoke Mlamambo		
MEETING TYPE	Assessment Process - Team 1A			Company	DFE			Company	DFE		
VENUE	Forestrust Building 5th Floor Boardroom 5A			Designation	Admin			Designation	Admin		
ATTENDEE INFORMATION		CONTACT INFORMATION		CONTACT INFORMATION		SIGNATURE		CONTACT INFORMATION		SIGNATURE	
Name	Juriso Mngqolo	Email	m.mngqolo@yahoo.com	Name		Email		Name		Email	
Company	Delta BEC	Mobile	0838688158	Company		Mobile		Company		Mobile	
Designation	Observer	Office	CPT	Designation		Office		Designation		Office	
Name	Uzubenethi Duku	Email	uzubenethi@dfpe.gov.za	Name		Email		Name		Email	
Company	DFPE : SSFM	Mobile	083 266 7994	Company		Mobile		Company		Mobile	
Designation	SAC	Office	CPT	Designation		Office		Designation		Office	
Name	Bono Mkh	Email	bono@dfpe.gov.za	Name		Email		Name		Email	
Company	DFE	Mobile	083 266 7994	Company		Mobile		Company		Mobile	
Designation	LEAD	Office	CPT	Designation		Office		Designation		Office	
Name	Bonisoletso Chakana-Nkomo	Email	B.Chakana@dfpe.gov.za	Name		Email		Name		Email	
Company	DFPE	Mobile	082 672 0777	Company		Mobile		Company		Mobile	
Designation	TECHNICAL MEMBER	Office	Mossel Bay	Designation		Office		Designation		Office	
Name	Kuan Tsusken	Email	kuan-tsusken@gmail.com	Name		Email		Name		Email	
Company	STOWIE M.	Mobile	067 030 3801	Company		Mobile		Company		Mobile	
Designation	SECRETARY	Office	CPT	Designation		Office		Designation		Office	

Figure 8-9: Verification - 02/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA		DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	02/02/2023	ATTENDEE INFORMATION	CONTACT INFORMATION	SIGNATURE					
PROJECT NAME	Rights Allocation Process	TIME	10:30	Name	Luyanda Tulo			Name	Luyanda Tulo		
MEETING TYPE	Assessment Process - Team 1B			Company	DFE			Company	DFE		
VENUE	Forestrust Building 5th Floor Boardroom 5A			Designation	Asst. Team LEADER			Designation	Asst. Team LEADER		
ATTENDEE INFORMATION		CONTACT INFORMATION		CONTACT INFORMATION		SIGNATURE		CONTACT INFORMATION		SIGNATURE	
Name	Juriso Mngqolo	Email	m.mngqolo@yahoo.com	Name		Email		Name		Email	
Company	Delta BEC	Mobile	0838688158	Company		Mobile		Company		Mobile	
Designation	Observer	Office	CPT	Designation		Office		Designation		Office	
Name	Bonisoletso Chakana-Nkomo	Email	B.Chakana@dfpe.gov.za	Name		Email		Name		Email	
Company	DFPE	Mobile	071 920 1516	Company		Mobile		Company		Mobile	
Designation	ADMINISTRATOR	Office		Designation		Office		Designation		Office	
Name	Riaan Hendricks	Email	Rhendricks@dfpe.gov.za	Name		Email		Name		Email	
Company	DFPE	Mobile	0417546754	Company		Mobile		Company		Mobile	
Designation	TECH. SUPP	Office		Designation		Office		Designation		Office	
Name	Andiswa Nkomo	Email	A.Nkomo@dfpe.gov.za	Name		Email		Name		Email	
Company	DFPE	Mobile	063 616 0085	Company		Mobile		Company		Mobile	
Designation	DIR	Office		Designation		Office		Designation		Office	
Name	Kuan Tsusken	Email	kuan-tsusken@gmail.com	Name		Email		Name		Email	
Company	STOWIE M.	Mobile	067 030 3801	Company		Mobile		Company		Mobile	
Designation	SECRETARY	Office	CPT	Designation		Office		Designation		Office	

Figure 8-10: Verification - 02/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA		DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	03/02/2023	ATTENDEE INFORMATION	CONTACT INFORMATION	SIGNATURE					
PROJECT NAME	Rights Allocation Process	TIME	08:15	Name	Bono Mkh			Name	Bono Mkh		
MEETING TYPE	Assessment Process - Team 1A			Company	DFE			Company	DFE		
VENUE	Forestrust Building 5th Floor Boardroom 5A			Designation	LEAD			Designation	LEAD		
ATTENDEE INFORMATION		CONTACT INFORMATION		CONTACT INFORMATION		SIGNATURE		CONTACT INFORMATION		SIGNATURE	
Name	Juriso Mngqolo	Email	m.mngqolo@yahoo.com	Name		Email		Name		Email	
Company	Delta BEC	Mobile	0838688158	Company		Mobile		Company		Mobile	
Designation	Observer	Office	CPT	Designation		Office		Designation		Office	
Name	Kuan Tsusken	Email	kuan-tsusken@gmail.com	Name		Email		Name		Email	
Company	STOWIE M.	Mobile	067 030 3801	Company		Mobile		Company		Mobile	
Designation	SECRETARY	Office	CPT	Designation		Office		Designation		Office	
Name	Phisoke Mlamambo	Email	PhisokeM@dfpe.gov.za	Name		Email		Name		Email	
Company	DFE	Mobile	083 266 7994	Company		Mobile		Company		Mobile	
Designation	ADMIN	Office	083 266 7994	Designation		Office		Designation		Office	
Name	Bonisoletso Chakana-Nkomo	Email	B.Chakana@dfpe.gov.za	Name		Email		Name		Email	
Company	DFPE	Mobile	082 672 0777	Company		Mobile		Company		Mobile	
Designation	TECHNICAL MEMBER	Office	Mossel Bay	Designation		Office		Designation		Office	
Name	Uzubenethi Duku	Email	uzubenethi@dfpe.gov.za	Name		Email		Name		Email	
Company	DFPE	Mobile	083 266 7994	Company		Mobile		Company		Mobile	
Designation	SAC	Office	CPT	Designation		Office		Designation		Office	

Figure 8-11: Verification - 03/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	03.02.2023		
PROJECT NAME	Rights Allocation Process	TIME			
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Forestry Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Jurisoa Mngqolo	Email	mjmngqolo@ycooo.com		
Company	Delta BEC	Mobile	082888155		
Designation	Observer	Office	CPT		<i>J. Mngqolo</i>
Name	Kean Truskey	Email	keantruskey@gmail.com		
Company	Stowiem	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		<i>[Signature]</i>
Name	ANISHA NATA	Email	anata@dfpe.gov.za		
Company	DFPE	Mobile	083610085		
Designation	DEIVERA	Office	CPT		<i>[Signature]</i>
Name	Boniso Nomo	Email	boniso@dfpe.gov.za		
Company	DFPE	Mobile	071 952 1516		
Designation	ADMINISTRATOR	Office			<i>[Signature]</i>
Name	Luyanda Tuko	Email	l.tuko@dfpe.gov.za		
Company	DFPE	Mobile	0825183016		
Designation	NEW TEAM LEADER	Office			<i>[Signature]</i>

Figure 8-12: Verification - 03/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	06.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	05:09		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Forestry Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Jurisoa Mngqolo	Email	mjmngqolo@ycooo.com		
Company	Delta BEC	Mobile	082888155		
Designation	Observer	Office	CPT		<i>J. Mngqolo</i>
Name	Phisolet Nkomo	Email	phisolet@dfpe.gov.za		
Company	DFPE	Mobile	076 772 7450		
Designation	ADMIN	Office	2. Edmond		<i>[Signature]</i>
Name	Bontiso Chikane-Nkomo	Email	B.Chikane@dfpe.gov.za		
Company	DFPE	Mobile	082 672 0777		
Designation	TECHNICAL MANAGER	Office	MOSEL BAY		<i>[Signature]</i>
Name	Udubelethu Dubeza	Email	udubelethu@dfpe.gov.za		
Company	DFPE:SSFM	Mobile	083 266 7994		
Designation	SAC	Office	CPT		<i>[Signature]</i>
Name	Boniso Nomo	Email	boniso@dfpe.gov.za		
Company	DFPE	Mobile	071 952 1516		
Designation	ADMIN	Office	CPT		<i>[Signature]</i>

Figure 8-13: Verification - 06/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	06.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:27		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	ForeTrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	ANDISWA NOGA	Email	anoga@dffe.gov.za	[Signature]	
Company	DFFE - 55FM	Mobile	0636160086		
Designation	DRIVER	Office			
Name	Bonhaz Nemo	Email	Bonhaz@dffe.gov.za	[Signature]	
Company	DFFE - 55FM	Mobile	071951516		
Designation	Administrator	Office			
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za	[Signature]	
Company	DFFE	Mobile	0835183016		
Designation	ASS TEAM LEADER	Office			
Name	Zukiso Mngqolo	Email	mzmngqolo@yahoo.com	[Signature]	
Company	DeHo BEC	Mobile	083688158		
Designation	Observer	Office	CPT		
Name	Kenn Truskey	Email	ktruskey@gmail.com	[Signature]	
Company	STOWIE M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		

Figure 8-14: Verification - 06/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	07.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	06:15		
MEETING TYPE	Assessment meeting Process - Team 1A				
VENUE	ForeTrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Bono Nemo	Email	bono@dffe.gov.za	[Signature]	
Company	DFFE	Mobile	083 223 3837		
Designation	Team	Office	CPT		
Name	Phakiso Mkhosi	Email	phakiso@dffe.gov.za	[Signature]	
Company	DFFE	Mobile	083 370 8950		
Designation	Admin	Office	083 261 1003		
Name	Umbenathi Duvula	Email	uduvula@dffe.gov.za	[Signature]	
Company	DFFE	Mobile	083 266 7998		
Designation	SAC	Office	CPT		
Name	Zukiso Mngqolo	Email	mzmngqolo@yahoo.com	[Signature]	
Company	DeHo BEC	Mobile	083688158		
Designation	Observer	Office	CPT		
Name	Zukisa Mngqolo	Email	wccs@de@gmail.com	[Signature]	
Company	STOWIE-MV	Mobile	079 460290		
Designation	SECRETARY	Office			

Figure 8-15: Verification - 07/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	07.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:16		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	ForeTrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiso Mngqolo	Email	mzmngqolo@yahoo.com	[Signature]	
Company	DeHo BEC	Mobile	083 868 158		
Designation	Observer	Office	CPT		
Name	Zukisa Mngqolo	Email	wccs@de@gmail.com	[Signature]	
Company	STOWIE-M	Mobile	079 460290		
Designation	SECRETARY	Office			
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za	[Signature]	
Company	DFFE	Mobile	0835183016		
Designation	ASS TEAM LEADER	Office			
Name	Bonhaz Nemo	Email	Bonhaz@dffe.gov.za	[Signature]	
Company	DFFE	Mobile	071 950 1516		
Designation	Administrator	Office			
Name	ANDISWA NOGA	Email	anoga@dffe.gov.za	[Signature]	
Company	DFFE	Mobile	0636160085		
Designation	DRIVER	Office			

Figure 8-16: Verification - 07/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	08.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Dukeiso Mngqalo	Email	mzmngqalo@yahoo.com		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		
Name	Phisoletse Mbowambi	Email	mbowambi@dffe.gov.za		
Company	DFFE	Mobile	03337533910		
Designation	Admin/Sec	Office	U. Rindani		
Name	Uzuberethu Duvuza	Email	udzuberethu@dffe.gov.za		
Company	DFFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Bonaka Mkhosi	Email	bonaka@dffe.gov.za		
Company	DFFE	Mobile	072 273 5877		
Designation	Lead	Office	CPT		
Name		Email			
Company		Mobile			
Designation		Office			

Figure 8-17: Verification - 08/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	08.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Luyemela Tsho	Email	Tsho@dffe.gov.za		
Company	DFFE	Mobile	0835150210		
Designation	Asst Team Leader	Office			
Name	Kuan Tsheshe	Email	ktsheshe@gmail.com		
Company	STANIS M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		
Name	Bonhake Hlomo	Email	hlomo@dffe.gov.za		
Company	DFFE	Mobile	071 752 1544		
Designation	Administrative	Office			
Name	ANANDA NORA	Email	anora@dffe.gov.za		
Company	DFFE	Mobile	0636100115		
Designation	DRIVER	Office			
Name	Dukeiso Mngqalo	Email	mzmngqalo@yahoo.com		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		

Figure 8-18: Verification - 08/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	09.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Verification Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Dukeiso Mngqalo	Email	mzmngqalo@yahoo.com		
Company	Delta BEC	Mobile	083 8688158		
Designation	Observer	Office	CPT		
Name	Phisoletse Mbowambi	Email	mbowambi@dffe.gov.za		
Company	DFFE	Mobile	033 375 3910		
Designation	Admin/Sec	Office	P. Rindani		
Name	Kuan Tsheshe	Email	ktsheshe@gmail.com		
Company	STANIS M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		
Name	Uzuberethu Duvuza	Email	udzuberethu@dffe.gov.za		
Company	DFFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Bonaka Mkhosi	Email	bonaka@dffe.gov.za		
Company	DFFE	Mobile	072 273 5877		
Designation	Lead	Office	CPT		

Figure 8-19: Verification - 09/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	09.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment meeting/process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqolo	Email	m.mngqolo@yohoo.com		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		
Name	Luyanda Tulo	Email	L.Tulo@dffe.gov.za		
Company	DFFE	Mobile	0835152616		
Designation	Ass. Team Leader	Office			
Name	Bonkosi Nemo	Email	B.Nemo@dffe.gov.za		
Company	DFFE	Mobile	071 952 1516		
Designation	Technical Administrator	Office			
Name	Andiso Noto	Email	anoto@dffe.gov.za		
Company	DFFE	Mobile	0836100081		
Designation	Driver	Office			
Name	Kuan Tsusek	Email	kuan-tsusek@gmail.com		
Company	STOWIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-20: Verification - 09/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	10 Feb 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqolo	Email	m.mngqolo@yohoo.com		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		
Name	Phileas Mwanani	Email	P.Mwanani@dffe.gov.za		
Company	DFFE	Mobile	083 572 5700		
Designation	Admin/Sec	Office	R. Bulwani		
Name	Bonkosi Nemo	Email	B.Nemo@dffe.gov.za		
Company	DFFE	Mobile	071 952 1516		
Designation	Team	Office			
Name	Kuan Tsusek	Email	kuan-tsusek@gmail.com		
Company	STOWIE M	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		
Name	Uzobonani Buzazi	Email	Uzobonani@dffe.gov.za		
Company	DFFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		

Figure 8-21: Verification - 10/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	10 Feb 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqolo	Email	m.mngqolo@yohoo.com		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		
Name	Bonkosi Nemo	Email	B.Nemo@dffe.gov.za		
Company	DFFE	Mobile	071 952 1516		
Designation	Technical Administrator	Office			
Name	Andiso Noto	Email	anoto@dffe.gov.za		
Company	DFFE	Mobile	067 616 0085		
Designation	Driver	Office			
Name	Luyanda Tulo	Email	L.Tulo@dffe.gov.za		
Company	DFFE	Mobile	0835152616		
Designation	ATL	Office			
Name	Kuan Tsusek	Email	kuan-tsusek@gmail.com		
Company	STOWIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-22: Verification - 10/02/2023 Team 1B Attendance Register

8.3.2.2 Photo's

Handed over to DFFE as part of the information pack.

8.3.2.3 Checklist signed by all parties involved

Scanned copies were handed over to DFFE as part of the information pack.

## 8.4 QUALITY CONTROL TEAM

The quality control process was initially meant to happen every Friday afternoon once the assessment team have finished for the day. This did not happen; on the first two Friday's the teams had not completed enough application to warrant the quality control team meeting. The team only met on the third Friday (10/02/2023)

### 8.4.1 QUALITY CONTROL TEAM

The table below presents the findings for the region, start date and end date and elaborates on the observer responsible for this location with his/her comments.

**Table 8-4: Verification– Overview**

ITEM	DESCRIPTION
<b>Region</b>	WC/SC/CBD/SCC
<b>Actual Start Date</b>	25 January 2023
<b>End Date</b>	Delta BEC's appointment ends on 10 February 2023. The DFFE will continue with the verification process along with Stowie-M.
<b>Observer</b>	Fritz Swanepoel - Delta BEC

**8.4.2 CRITERIA TO BE MET FOR THE QUALITY CONTROL TO BE SUCCESSFUL**

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

**Table 8-5: Verification – Quality control criteria to be met**

DATE	TEAM	OBSERVER	*ATTENDANCE	IS THE QUALITY CONTROL TEAM CHECKING A SMALL SAMPLE OF THE APPLICATIONS PROVIDED BY THE ASSESSMENT TEAM?	HOW MANY APPLICATIONS HAS THE QUALITY CONTROL TEAM BEEN GIVEN TO MAKE FINAL DECISIONS ON?	HOW MANY OF THE APPLICATIONS HAS THE QUALITY CONTROL TEAM MADE FINAL DECISIONS ON?	IS THE QUALITY CONTROL TEAM PROVIDING FINAL DECISIONS ON THE APPLICATIONS THAT THEY HAVE BEEN GIVEN?	WHERE THE QUALITY CONTROL TEAMS DECISION DIFFERS FROM THAT OF THE ASSESSMENT TEAM, HAS THE QUALITY CONTROL TEAM PROVIDED A DETAILED EXPLANATION?	IS THE QUALITY CONTROL TEAM COMPILING A FINAL LIST OF "SUCCESSFUL" APPLICANTS?	IS THE REASONING FOR WHY APPLICANTS ARE UNSUCCESSFUL BEING COMPILED AND STORED?
25-JAN-23	TEAMS: 1, 2, 3	FRITZ SWANEPOEL	NO	YES	14	0	NO	NO	NO	YES

<b>*Attendance</b>	<p>Are the following team members present for the quality control day:</p> <ul style="list-style-type: none"> <li>• Chairperson (SSFML Director)</li> <li>• Assessment team leaders (SSFM Deputy Directors)</li> <li>• Fisheries community development workers (FCDW) d. Secretariat (Stowie-M)</li> <li>• Observer Ensure the Delta BEC attendance register is signed.</li> </ul> <p>There needs to be a new attendance register for every day of the verification process</p>
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**8.4.2.1 Comments/Issues**

**Table 8-6: Comments and Issues**

#	DATE	TEAM	COMMENTS/ISSUES
01	10 FEB 2023	TEAM 1, 2, 3	No FCDW's were present
02	10 FEB 2023	TEAM 1, 2, 3	The quality control team went through the applications that were reserved by the assessment teams. They went through the applications, provided their comment, and then sent it back to the assessment teams to assess again.



**8.4.3 DATA COLLECTED:**

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

**Table 8-7: Verification - Data collected**

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Checklist signed by all parties involved	Yes

**8.4.3.1 Attendance register**



**8.4.3.2 Checklist signed by all parties involved**

Scanned copies handed over to the DFFE.

## 9 CONCLUSION

This annexure contains the summarised findings collected from the observers during all processes. The findings in this document are not Delta BEC's assumptions, but what was received from the observation teams.